



English for Hospitality & Catering

*English Tutors Teaching
Real-World English*



English for Hospitality & Catering

★ 6 Sessions

★ Each Session -
90 mins

★ Guided Learning
Hours - 12

★ Microsoft Teams
(Virtual Classrooms)

Course Overview

This course equips professionals in the hospitality and catering industry to enhance their communication to continue to deliver exceptional guest experiences. It enables them to refine their language so that they can build their confidence to English-speaking guests.

Session Breakdown

1. **Hospitality and Catering Vocabulary** - To know and understand key vocabulary for the hospitality industry.
2. **Communication with Others: Spoken (Formal)** - To be able to meet, greet and look after people and handle reservations with confidence.
3. **Communication with Others: Spoken (Informal)** - To be understand how to use informal communication with others to build a rapport.
4. **Maintaining a Safe Work Environment** - To understand regulations around good hygiene and health and safety in the work place.
5. **Real-World Application Mastery #1** - To apply your skills in practical, real-world scenarios.
6. **Real-World Application Mastery #2** - To build confidence through hands-on practice and feedback.



**If you want to find out more about the training
course please contact us at:**

info@indagodevelopment.co.uk

Or to register please use this QR code

